



## AURORA HIGHLANDS CIVIC ASSOCIATION

June 26, 2019

Hi Michael,

We haven't had the opportunity to meet yet, though I hope that will change soon. I am the current president of the Aurora Highlands Civic Association.

I'm following up on a few items related to the MWAA TNC lot on S. Eads street.

MWAA received [a set of questions from AHCA related to the lot](#) prior to the March 18 public meeting, but has still not provided any responses.

On April 4th, Alex Held from Arlington DES also provided a copy of a [letter from the Aurora Highlands and Crystal City Civic Associations urging additional actions on the lot](#). We have had no response from MWAA to that letter.

Also in April, the county [collected public feedback via an online survey](#), which confirmed the continued issues with the lot and garnered many comments questioning what MWAA is doing to help solve the problems stemming from the conversion to a TNC staging lot.

Despite improvements from 2018 and a "best effort" to move the lot back to airport grounds after Project Journey is completed in 2021, unintended impacts from the use of this lot continue to raise travel and safety problems for area residents.

Many of these issues, such as overcrowding in the lot in excess of the authorized use permit, backups on Eads as a result of drivers waiting to get into an already overfull lot, and drivers parking and loitering outside the lot are the direct responsibility of MWAA, and we expect MWAA to take appropriate measures to address the issues.

I would like to better understand your plans for addressing TNC lot issues, both what you can do on your own and what can be done in coordination with Arlington county. We would like answers to the following three questions:

- What observations has MWAA made regarding optimizing the operation of the TNC lot, specifically with respect to minimizing impact to traffic on Eads?
- What is the anticipated date for returning the TNC lot operations to the grounds of the Airport?
- How can the MWAA and MWAA police prevent the spillover from the TNC lot, where autos remain outside the lots and the drivers attempt to get a fare by assembling outside the fence?

Please let me know when you will be available for a call or meeting in the next week to discuss this.

Thanks,  
Scott

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Scott Miles, President  
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<http://aurorahighlands.org/>